

**WINTER PROMOTION RULES (hereinafter "Regulations")****§ 1 GENERAL PROVISIONS**

1. The organizer of the promotion called Winter break full of energy, hereinafter referred to as the "Promotion", is GreenWay Polska Sp. z o. o. with its registered office in Gdynia, Łużycka 3c, 81-537 Gdynia, NIP: 5833195289, hereinafter referred to as the "Organizer".
2. The promotion consists of providing discount codes for the activation of free kWh to be used in the GreenWay Polska network to customers who have the Energia Plus or Energia Max subscription program during the promotional period and meet the conditions described in §2.
3. The duration of the Promotion covers the period from 20th January 2025 to 28th February 2025, subject to §5 point 2.

**§2 PROMOTION CONDITIONS**

1. The Participant of the Promotion has to be a person who has a full legal capacity (a person who is 18 years of age or older and is not fully or partially incapacitated under the Civil Code), has familiarized themselves with the content of this Regulation, accepts its provisions, and is a registered customer of the GreenWay Polska network in the multi-charging option, who, between 20th January and 28th February 2025, has an active Energia Plus or Energia Max subscription program on at least one driver account.
2. The Organizer's employees can take part in the promotion.
3. To take advantage of the Promotion, the Participant (Payer) must have an active Energia Plus or Energia Max subscription program during the promotional period or activate one of these subscription programs during this time. The Energia Plus or Max subscription program must be active for one full calendar month, e.g.:
  - if the code was activated on January 21st, the participant must maintain their selected subscription program until the end of February,
  - if the code was activated on February 2nd, the participant must maintain their selected subscription program until the end of March.
4. To participate in the Promotion, the Participant must have expressed consent to receive marketing information.
5. The change of the subscription program is carried out by the general terms and conditions specified in the GreenWay pricelist of recharging services.
6. The promotion involves providing via e-mail by the Organizer a discount code to activate the free kWh package:
  - for the Energia Plus subscription program the package is 15 kWh (code: ZIMAPLUS),
  - for the Energia Max subscription program the package is 30 kWh (code: ZIMAMAX).
7. The discount code can be activated in the Client Zone in the "Discounts" tab until 28th February 2025 only for one driver account with an active Energia Plus or Energia Max subscription program or on which the subscription program was changed to Energia Plus or Energia Max during the promotional period.

8. The free kWh package can be used for 6 months from the activation date of the discount code at charging stations in the GreenWay network.
9. The package doesn't apply to charging at roaming and partner stations.
10. The package is billed only per kWh and doesn't apply to fees resulting from exceeding the time limit without fee for minutes specified in the pricelist of recharging services.
11. The status of package use can be checked in the mobile application or in the Client Zone on the driver's account.

#### **§4 COMPLAINT PROCEDURE**

1. Any complaints regarding the conduct of the Promotion should be submitted by participants to the email address [bok@greenwaypolska.pl](mailto:bok@greenwaypolska.pl).
2. A written complaint should include the Participant's first name, last name, email address, and a detailed description and justification of the complaint.
3. Complaints will be reviewed by the Organizer within 7 (seven) days from the date of receipt.
4. The Participant will be notified of the outcome of the complaint via email to the address provided by the Participant when submitting the complaint, within 7 (seven) days from the date the complaint is resolved.
5. Claims that aren't considered or aren't upheld in the complaint procedure may be pursued before a common court.

#### **§5 FINAL PROVISIONS**

1. This Regulation is available on the website: [greenwaypolska.pl](http://greenwaypolska.pl).
2. The Organizer reserves the right to make changes to this Regulation at any time without providing a reason. However, changes to the Regulation cannot infringe upon the rights acquired by the Participants.
3. The principles of personal data protection (GDPR) are outlined in the PRIVACY AND COOKIES POLICY, which is an integral part of the Regulation and is attached to the Regulation.
4. The provisions of the Regulation and applicable legal provisions constitute the basis for conducting the Promotion.